Draft Questions and introductions   **V03**

Golders Hill Park Accessible Parking Survey

Here at Hampstead Heath we are investigating how to improve access to the Golders Hill Park accessible car park, particularly for Blue Badge holders. Currently, it is open from Monday to Friday. However, we recognise that its closure at weekends makes it more difficult for some visitors to access the park. To plan the necessary improvements, we need to understand the needs of all our visitors. Please help us to do this by filling in this survey.

Background information

The current parking provision for Blue Badge holders at Golders Hill Park is open from Monday to Friday. This accessible parking area is closed on weekends and public holidays.

To complete the survey online, please click here.

If you prefer a printed copy, please email hampstead.heath@cityoflondon.gov.uk to request a paper version of the survey.

1) Do you currently use the Golders Hill Park accessible car park?
   - **Yes**
   - **No**
     (If No, please go to Q.9)

2) Which best described you as a user of the accessible car park? (please tick all that apply)
   - **I am a Blue Badge holder**
   - **Accompanying someone who is a Blue Badge holder**
   - **Dropping off/collecting a person with disabilities**
   - **Other, please specify:**

Additional comments:

3) How often do you use the Golders Hill Park accessible car park?
   - **Daily**
   - **2 to 3 times a week**
   - **2 to 3 times a fortnight**
   - **2 to 3 times a month**

- **Other (please specify)**

> **Additional comments:**
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>
>

4) On which day(s) do you usually use the Golders Hill Park accessible car park? Tick all that apply.

- **Monday**
- **Tuesday**
- **Wednesday**
- **Thursday**
- **Friday**

> **Additional comments:**
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>
>

5) When do you usually use the Golders Hill Park accessible car park? Please tick all that apply.

- **Morning**
- **Lunch time**
- **Afternoon**
- **Evening**
- **Other (please specify)**

> **Additional comments:**
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>

6) How long do you usually stay when using the Golders Hill Park accessible car park? Please tick all that apply.

- **Less than an hour**
- **1-2 hours**
- **2-4 hours**
- **4-6 hours**

- **Other (please specify)**

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Additional comments:

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7) During which season(s) do you use the Golders Hill Park accessible car park? Please tick all that apply.

- **Spring**
- **Summer**
- **Autumn**
- **Winter**
- **All year round**

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Additional comments:

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8) What is the purpose of your visit when using the Golders Hill Park accessible car park? Please tick all that apply.

- **Visiting Golders Hill Park**
- **Accessing Hampstead Heath**
- **Accessing the Pergola & Hill Gardens**
- **Visiting the Golders Hill Park Café**
- **Observing the views across Golders Hill Park**
- **Visiting the Gardens**
- **Visiting the Zoo/Butterfly House**
- **Meeting friends & family**
- **Visiting the playground**
- **Using sports facilities**
- **Visiting local facilities outside Golders Hill Park**
- **Other (please specify)**

> **Additional comments:**

9) Do you currently use alternative parking facilities to visit Golders Hill Park?

- **Yes**
- **No**

> **Additional comments:**

10) Would you use the Golders Hill Park accessible car park if it was open at the weekend?

- **Yes**
- **No**

> **Additional comments:**

11) Do you currently experience any problems when using the Golders Hill Park accessible car park?

- **Yes**
- **No**
  (If No, please go to Q.13)

12) If Yes, please specify what these problems are. Please tick all that apply.

- Availability of parking spaces
- Accessing the car park
- Exiting the car park
- Non-Blue Badge holders parking there
- Queuing for parking spaces

- Double-parking restricting access/exit
- Pedestrians and other Park users
- Other (please specify)

Additional comments:

The City of London is investigating options to facilitate access to the Golders Hill Park accessible car park seven days a week.

13) Do you have any ideas on how we can maintain safe access to the accessible car park, particularly at weekends?

Additional comments:

14) One potential option would be to use electric gates to manage access to the accessible car park. The gates would be programmed to open when an authorised car approaches. This could be controlled by a phone/online booking system or through a registered users' scheme. Do you have any views on these options?

Additional comments:

15) Do you have any other comments about using the accessible car park at Golders Hill Park?

Additional comments:

About you
Insert standard COL equality monitoring form